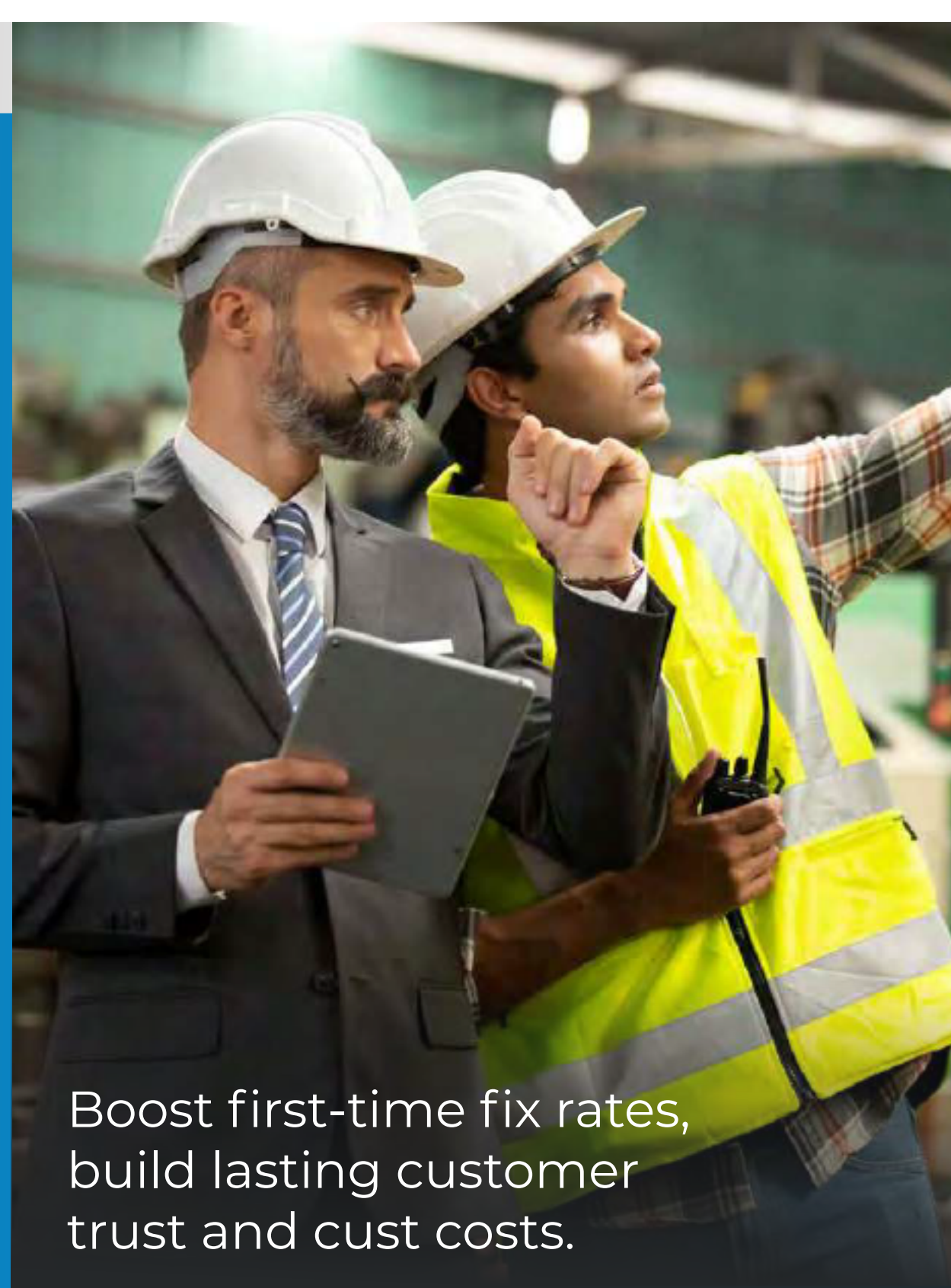


Built for Field Service Operations

Empower your Mobile Workforce with FORGE Field Service Management

[Find out more](#) →



Boost first-time fix rates, build lasting customer trust and cut costs.



FORGE Field Service Management is a fixed price, fixed scope packaged solution built on SAP Business Suite to connect processes, people and data

77.8% Benchmark for first-time fix rate (FTFR)¹

98% FTFR achieved by top-performers²

15% Average reduction in time to review and plan service requests³

12.5% Average increase in dispatcher productivity⁴

Four Reasons to Choose FORGE Field Service Management:

- 1** World-class cloud ERP at fixed price & scope
- 2** End-to-end support from deployment to optimization
- 3** Canadian ERP specialists for SMBs focused on operational efficiency
- 4** Rapid implementation in as little as 26 weeks



Digitize your Service Delivery to Maximise Efficiency and Asset Uptime:

- Improve FTFRs with optimized scheduling, dispatching and routing
- Connect processes from field ops to financials
- Improve uptime with real-time visibility into OEM and spare parts
- Reduce administrative time with automated finance processes
- Automate service requests to reduce delays and downtime
- Streamline operations and reduce overall service costs

SAP is in the Leaders category for field service management

IDC MarketScape Report 2023-2024⁵

SAP is a Leader in service life-cycle management based on scalability, flexibility, integration and more

IDC MarketScape Report 2023-2024⁵



Provide More Efficient, Better Value Operations with FORGE Field Service Management

Learn more about the **FORGE Field Service Management** packaged solution, part of SAP Business Suite and delivered via GROW with SAP.



[Visit our website](#)

Sources
 1. Forgestik Customer Benchmarking
 2. Ibid
 3. SAP Customer Benchmarking
 4. IDC MarketScape Worldwide Field Service Management 2023-2024 Vendor Assessment
 5. IDC MarketScape Worldwide Service Life-Cycle Platforms 2023-2024 Vendor Assessment